

Integrated management system policy

Demil Tech's business success rests on the satisfaction and fulfillment of the expectations of our customers, suppliers, the community in which we operate and the workers. Priority is given to customer satisfaction with the quality and promptness of our services, ensuring the availability of information about our services and ensuring the satisfaction of customer requirements and legal and other mandatory requirements related to:

- disposal and demilitarization of ammunition, explosives and items containing explosives, and recycling of secondary raw materials
- preservation of the environment, health and safety at work
- planned and supervised conditions for the realization of the service
- external communication with all stakeholders; the owner, employees, suppliers and the community in which we operate
- encouraging the participation of employee representatives in the use, maintenance and development of an integrated quality management system, environmental protection, health and safety at work

High quality of service is ensured by applying an integrated quality management system, environmental protection, health and safety at work, based on the requirements of ISO 9001: 2015, ISO 14001: 2015, ISO 45001: 2018, AQAP 2110 and AQAP 2131.

All employees are required to:

- continuously improve the effectiveness of its procedures, strictly respecting the legal and other requirements accepted by the company
- in accordance with their responsibilities, take actions to achieve the set goals
- take care to prevent environmental pollution, endanger human health and safety
- manage natural resources responsibly

The policy of the integrated management system is reflected in the following guidelines:

- great importance is attached to good and honest relations with clients, local and state authorities and the local community
- develop and maintain cooperative relationships with clients in order to improve quality
- daily analyze and review procedures and take actions to increase customer satisfaction
- employ, educate, motivate and retain qualified employees
- constantly improve the quality of services, monitor and implement new, less harmful technologies and rationally spend energy and resources
- meet the set deadlines for the service
- permanently maintain a clean environment and prevent pollution



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EN ISO 9001 • EN ISO 14001 • ISO 45001

- permanently implement measures / controls for the protection of health and safety at work and the prevention of incidents, injuries and illnesses related to work.

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